

HERMAN MILLER AERON CHAIR ADVISORY

Problems have been identified with several chairs manufactured by Herman Miller. The model of the chair is Aeron. This chair is widely used throughout the headquarters. The problem is a hairline fracture that could lead to the chair's failure. (See Figure 1.) Please take a moment to inspect your chairs, details are provided below. Chairs identified as defective should be removed and turned in as defective.

Recently, at least one of the failures has resulted in an employee being injured. All failures seem to occur at the same place on the chair. Although in the past failures have been limited to size 'C' chairs, all chairs including sizes 'A' and 'B' should be inspected. To check what size chair you have, stand behind the chair, and feel under the lip of the top frame. There will be three small raised bumps for a size 'C' chair, two raised bumps for a size "B" chair, and one raised bump for a size "A" chair.

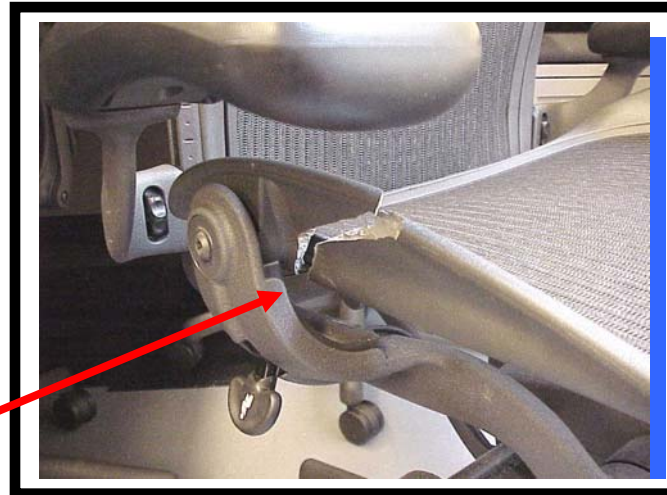


Figure 1.
Broken Seat Pan on size C Aeron chair.

What You Can Do:

Check for Herman Miller Aeron chairs in your area. The Aeron chairs on site are various colors. They have adjustments for height,

seat tilt, back tilt, armrests, and lumbar support. Chairs are available in three sizes, based on their weight limits: small (A), medium (B), and large (C).